Alauda Subprocessor List

Last updated: 5 November 2026 **Version:** 1.0

This list identifies the Subprocessors that Alauda Singapore Pte. Ltd. (UEN 202524557C) ("Alauda") engages to Process Personal Data on behalf of customers under the Alauda Data Processing Addendum available at https://www.alauda.io/legal/data-processing-addendum (the "DPA"). It is the Subprocessor list referred to in Section 6.2 of the DPA and forms Annex 3 of the DPA. Capitalized terms used in this list have the meanings given in the DPA.

A copy of this list is also available on written request to privacy@alauda.io.

Changes to this list

Alauda gives advance notice of any addition or replacement of a Subprocessor by updating this list at least thirty (30) days before the new Subprocessor begins Processing Personal Data, or as otherwise agreed in writing, as set out in Section 6.3 of the DPA. The "Last updated" date above shows when the list last changed. Customers may object to a new Subprocessor as set out in Section 6.4 of the DPA.

Subprocessors, by service

Online Services: cloud infrastructure

Subprocessor	Location	Purpose of Processing	Categories of Personal Data
Amazon Web Services, Inc.	United States / Global (regional selection available)	Cloud infrastructure hosting and storage for Online Services	Authorized-user account and identifier data, contact information, IP addresses, platform usage data
Google Cloud Platform (Google LLC)	United States / Global (regional selection available)	Cloud infrastructure hosting and backup services	Authorized-user account and identifier data, contact information, IP addresses, platform usage data
Microsoft Azure (Microsoft Corporation)	United States / Global (regional selection available)	Cloud infrastructure hosting services	Authorized-user account and identifier data, contact information, IP addresses, platform usage data

The specific cloud infrastructure provider(s) and region(s) applicable to Customer's deployment will be set forth in the applicable Order Form. Not all Subprocessors listed are necessarily engaged for every Customer.

Customer support

Subprocessor	Location	Purpose of Processing	Categories of Personal Data
Atlassian Pty Ltd	Australia / United States	Customer support ticketing and issue tracking	Name, email address, support ticket content

Transactional email

Subprocessor	Location	Purpose of Processing	Categories of Personal Data
Twilio Inc. (SendGrid)	United States	Transactional email delivery	Name, email address

Change history

Date	Change
5 November 2026	List published as a standalone document. The Subprocessors are unchanged from Annex 3 of DPA v1.2.
